Workplace Mediation and Conflict Resolution for HR Practitioners

Human Resource (HR) Management

Course Overview

Workplace Mediation and Conflict Resolution for HR Practitioners: a 5-day professional training course from LTC Consultants, delivered in-classroom across...

What You Will Achieve

- Explain the core principles and current good practice in Workplace Mediation and Conflict Resolution for HR Practitioners
- Apply practical tools and techniques for Workplace Mediation and Conflict Resolution for HR Practitioners in your own organisation
- Analyse real-world scenarios and select the right approach with confidence
- Avoid the common pitfalls that undermine Workplace Mediation and Conflict Resolution for HR Practitioners in practice
- Build a personal action plan to implement what you have learned

Who Should Attend

Directors, senior managers, heads of department, team leaders and high-potential professionals preparing for greater leadership responsibility.

Course Outline

1. Setting the scene: Workplace Mediation and Conflict Resolution for HR Practitioners in today's organisation
2. Key concepts and the language of Workplace Mediation and Conflict Resolution for HR Practitioners
3. Frameworks and good practice that deliver results
4. Hands-on application: workshop exercises and cases
5. Problem-solving clinic: participants' real challenges
6. Integrating Workplace Mediation and Conflict Resolution for HR Practitioners with day-to-day operations
7. Reporting, metrics and demonstrating value
8. Action planning: your first 90 days after the course

Upcoming Dates and Fees

DATES	VENUE	FEE (PER DELEGATE)
23 to 27 Nov 2026	Lusaka	**$1,395**
30 Nov to 4 Dec 2026	Maputo	**$1,450**

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Every delegate receives a Certificate of Attendance. Group and in-house rates available on request.