Workforce Scheduling, Rostering and Shift Planning

Human Resource (HR) Management

Course Overview

Workforce Scheduling, Rostering and Shift Planning: a 5-day professional training course from LTC Consultants, delivered in-classroom across Africa and live...

What You Will Achieve

- Explain the core principles and current good practice in Workforce Scheduling, Rostering and Shift Planning
- Apply practical tools and techniques for Workforce Scheduling, Rostering and Shift Planning in your own organisation
- Analyse real-world scenarios and select the right approach with confidence
- Avoid the common pitfalls that undermine Workforce Scheduling, Rostering and Shift Planning in practice
- Build a personal action plan to implement what you have learned

Who Should Attend

Directors, senior managers, heads of department, team leaders and high-potential professionals preparing for greater leadership responsibility.

Course Outline

1. Setting the scene: Workforce Scheduling, Rostering and Shift Planning in today's organisation
2. Key concepts and the language of Workforce Scheduling, Rostering and Shift Planning
3. Frameworks and good practice that deliver results
4. Hands-on application: workshop exercises and cases
5. Problem-solving clinic: participants' real challenges
6. Integrating Workforce Scheduling, Rostering and Shift Planning with day-to-day operations
7. Reporting, metrics and demonstrating value
8. Action planning: your first 90 days after the course

Upcoming Dates and Fees

DATES	VENUE	FEE (PER DELEGATE)
2 to 6 Nov 2026	Johannesburg	**$1,550**
9 to 13 Nov 2026	Cape Town	**$1,395**
16 to 20 Nov 2026	Nairobi	**$1,550**
23 to 27 Nov 2026	Kampala	**$1,650**
30 Nov to 4 Dec 2026	Durban	**$1,550**

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Every delegate receives a Certificate of Attendance. Group and in-house rates available on request.