

Total Quality Management Tqm

Management and Leadership

Course Overview

Total Quality Management Tqm: a 5-day professional training course from LTC Consultants, delivered in-classroom across Africa and live online.

What You Will Achieve

- Explain the core principles and current good practice in Total Quality Management Tqm
- Apply practical tools and techniques for Total Quality Management Tqm in your own organisation
- Analyse real-world scenarios and select the right approach with confidence
- Avoid the common pitfalls that undermine Total Quality Management Tqm in practice
- Build a personal action plan to implement what you have learned

Who Should Attend

Directors, senior managers, heads of department, team leaders and high-potential professionals preparing for greater leadership responsibility.

Course Outline

1. Foundations of Total Quality Management Tqm: principles, terminology and context
2. The business case: why Total Quality Management Tqm matters to performance
3. Core tools, frameworks and methods
4. Applying the tools: guided case study and exercises
5. Common pitfalls and how experienced practitioners avoid them
6. Working with stakeholders: communication and influence
7. Measuring results and continuous improvement
8. Personal action planning and course review

Upcoming Dates and Fees

DATES	VENUE	FEE (PER DELEGATE)
21 to 25 Sep 2026	Pretoria	\$1,650
28 Sep to 2 Oct 2026	Gaborone	\$1,395
5 to 9 Oct 2026	Kigali	\$1,650
19 to 23 Oct 2026	Online	\$700
26 to 30 Oct 2026	Cape Town	\$1,450
2 to 6 Nov 2026	Lusaka	\$1,395
9 to 13 Nov 2026	Maputo	\$1,450
23 to 27 Nov 2026	Johannesburg	\$1,650
30 Nov to 4 Dec 2026	Nairobi	\$1,650

7 to 11 Dec 2026

Kampala

\$1,395

LTC Consultants

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Every delegate receives a Certificate of Attendance. Group and in-house rates available on request.