Technical Writing for Software and Product Documentation

Corporate Communications

Course Overview

Technical Writing for Software and Product Documentation: a 5-day professional training course from LTC Consultants, delivered in-classroom across Africa and...

What You Will Achieve

- Explain the core principles and current good practice in Technical Writing for Software and Product Documentation
- Apply practical tools and techniques for Technical Writing for Software and Product Documentation in your own organisation
- Analyse real-world scenarios and select the right approach with confidence
- Avoid the common pitfalls that undermine Technical Writing for Software and Product Documentation in practice
- Build a personal action plan to implement what you have learned

Who Should Attend

Executive assistants, office managers, administrators, coordinators and support professionals who keep organisations running.

Course Outline

1. Foundations of Technical Writing for Software and Product Documentation: principles, terminology and context
2. The business case: why Technical Writing for Software and Product Documentation matters to performance
3. Core tools, frameworks and methods
4. Applying the tools: guided case study and exercises
5. Common pitfalls and how experienced practitioners avoid them
6. Working with stakeholders: communication and influence
7. Measuring results and continuous improvement
8. Personal action planning and course review

Upcoming Dates and Fees

DATES	VENUE	FEE (PER DELEGATE)
9 to 13 Nov 2026	Nairobi	**$1,450**
23 to 27 Nov 2026	Kampala	**$1,395**
7 to 11 Dec 2026	Durban	**$1,650**

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Every delegate receives a Certificate of Attendance. Group and in-house rates available on request.