

Smart City and Digital Service Delivery for Local Government

Public Sector Management & Public Affairs

Course Overview

Smart City and Digital Service Delivery for Local Government: a 5-day professional training course from LTC Consultants, delivered in-classroom across...

What You Will Achieve

- Explain the core principles and current good practice in Smart City and Digital Service Delivery for Local Government
- Apply practical tools and techniques for Smart City and Digital Service Delivery for Local Government in your own organisation
- Analyse real-world scenarios and select the right approach with confidence
- Avoid the common pitfalls that undermine Smart City and Digital Service Delivery for Local Government in practice
- Build a personal action plan to implement what you have learned

Who Should Attend

Directors, senior managers, heads of department, team leaders and high-potential professionals preparing for greater leadership responsibility.

Course Outline

1. Foundations of Smart City and Digital Service Delivery for Local Government: principles, terminology and context
2. The business case: why Smart City and Digital Service Delivery for Local Government matters to performance
3. Core tools, frameworks and methods
4. Applying the tools: guided case study and exercises
5. Common pitfalls and how experienced practitioners avoid them
6. Working with stakeholders: communication and influence
7. Measuring results and continuous improvement
8. Personal action planning and course review

Upcoming Dates and Fees

DATES	VENUE	FEE (PER DELEGATE)
12 to 16 Oct 2026	Gaborone	\$1,395
19 to 23 Oct 2026	Kigali	\$1,650
2 to 6 Nov 2026	Online	\$700

9 to 13 Nov 2026	Cape Town	\$1,450
16 to 20 Nov 2026	Lusaka	\$1,550
30 Nov to 4 Dec 2026	Maputo	\$1,550
7 to 11 Dec 2026	Johannesburg	\$1,550

LTC Consultants

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Every delegate receives a Certificate of Attendance. Group and in-house rates available on request.