Reverse Logistics and Product Returns Management

Purchasing, Logistics & Supply Chain Management Training Course

Course Overview

Reverse Logistics and Product Returns Management: a 5-day professional training course from LTC Consultants, delivered in-classroom across Africa and live...

What You Will Achieve

- Explain the core principles and current good practice in Reverse Logistics and Product Returns Management
- Apply practical tools and techniques for Reverse Logistics and Product Returns Management in your own organisation
- Analyse real-world scenarios and select the right approach with confidence
- Avoid the common pitfalls that undermine Reverse Logistics and Product Returns Management in practice
- Build a personal action plan to implement what you have learned

Who Should Attend

Directors, senior managers, heads of department, team leaders and high-potential professionals preparing for greater leadership responsibility.

Course Outline

1. Setting the scene: Reverse Logistics and Product Returns Management in today's organisation
2. Key concepts and the language of Reverse Logistics and Product Returns Management
3. Frameworks and good practice that deliver results
4. Hands-on application: workshop exercises and cases
5. Problem-solving clinic: participants' real challenges
6. Integrating Reverse Logistics and Product Returns Management with day-to-day operations
7. Reporting, metrics and demonstrating value
8. Action planning: your first 90 days after the course

Upcoming Dates and Fees

DATES	VENUE	FEE (PER DELEGATE)
2 to 6 Nov 2026	Dar es Salaam	**$1,650**
9 to 13 Nov 2026	Gaborone	**$1,550**
16 to 20 Nov 2026	Kigali	**$1,650**
23 to 27 Nov 2026	Cape Town	**$1,395**
30 Nov to 4 Dec 2026	Lusaka	**$1,395**

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Every delegate receives a Certificate of Attendance. Group and in-house rates available on request.