Quality Function Deployment and the House of Quality

Quality and Audit

Course Overview

Quality Function Deployment and the House of Quality: a 5-day professional training course from LTC Consultants, delivered in-classroom across Africa and live...

What You Will Achieve

- Explain the core principles and current good practice in Quality Function Deployment and the House of Quality
- Apply practical tools and techniques for Quality Function Deployment and the House of Quality in your own organisation
- Analyse real-world scenarios and select the right approach with confidence
- Avoid the common pitfalls that undermine Quality Function Deployment and the House of Quality in practice
- Build a personal action plan to implement what you have learned

Who Should Attend

Finance managers, accountants, analysts, budget holders and professionals responsible for financial planning, control or reporting.

Course Outline

1. Foundations of Quality Function Deployment and the House of Quality: principles, terminology and context
2. The business case: why Quality Function Deployment and the House of Quality matters to performance
3. Core tools, frameworks and methods
4. Applying the tools: guided case study and exercises
5. Common pitfalls and how experienced practitioners avoid them
6. Working with stakeholders: communication and influence
7. Measuring results and continuous improvement
8. Personal action planning and course review

Upcoming Dates and Fees

DATES	VENUE	FEE (PER DELEGATE)
2 to 6 Nov 2026	Windhoek	**$1,650**
16 to 20 Nov 2026	Dar es Salaam	**$1,395**
23 to 27 Nov 2026	Gaborone	**$1,450**
7 to 11 Dec 2026	Kigali	**$1,395**

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Every delegate receives a Certificate of Attendance. Group and in-house rates available on request.