Quality Assurance and Management System

Quality and Audit

Course Overview

Quality Assurance and Management System: a 5-day professional training course from LTC Consultants, delivered in-classroom across Africa and live online.

What You Will Achieve

- Explain the core principles and current good practice in Quality Assurance and Management System
- Apply practical tools and techniques for Quality Assurance and Management System in your own organisation
- Analyse real-world scenarios and select the right approach with confidence
- Avoid the common pitfalls that undermine Quality Assurance and Management System in practice
- Build a personal action plan to implement what you have learned

Who Should Attend

Directors, senior managers, heads of department, team leaders and high-potential professionals preparing for greater leadership responsibility.

Course Outline

1. Foundations of Quality Assurance and Management System: principles, terminology and context
2. The business case: why Quality Assurance and Management System matters to performance
3. Core tools, frameworks and methods
4. Applying the tools: guided case study and exercises
5. Common pitfalls and how experienced practitioners avoid them
6. Working with stakeholders: communication and influence
7. Measuring results and continuous improvement
8. Personal action planning and course review

Upcoming Dates and Fees

DATES	VENUE	FEE (PER DELEGATE)
16 to 20 Nov 2026	Johannesburg	**$1,650**
23 to 27 Nov 2026	Durban	**$1,550**
30 Nov to 4 Dec 2026	Accra	**$1,650**
7 to 11 Dec 2026	Online	**$750**

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Every delegate receives a Certificate of Attendance. Group and in-house rates available on request.