Pharmacy and Dispensary Operations Management

Healthcare Management

Course Overview

Pharmacy and Dispensary Operations Management: a 5-day professional training course from LTC Consultants, delivered in-classroom across Africa and live online.

What You Will Achieve

- Explain the core principles and current good practice in Pharmacy and Dispensary Operations Management
- Apply practical tools and techniques for Pharmacy and Dispensary Operations Management in your own organisation
- Analyse real-world scenarios and select the right approach with confidence
- Avoid the common pitfalls that undermine Pharmacy and Dispensary Operations Management in practice
- Build a personal action plan to implement what you have learned

Who Should Attend

Directors, senior managers, heads of department, team leaders and high-potential professionals preparing for greater leadership responsibility.

Course Outline

1. Foundations of Pharmacy and Dispensary Operations Management: principles, terminology and context
2. The business case: why Pharmacy and Dispensary Operations Management matters to performance
3. Core tools, frameworks and methods
4. Applying the tools: guided case study and exercises
5. Common pitfalls and how experienced practitioners avoid them
6. Working with stakeholders: communication and influence
7. Measuring results and continuous improvement
8. Personal action planning and course review

Upcoming Dates and Fees

DATES	VENUE	FEE (PER DELEGATE)
26 to 30 Oct 2026	Maputo	**$1,650**
2 to 6 Nov 2026	Johannesburg	**$1,450**
9 to 13 Nov 2026	Cape Town	**$1,450**
16 to 20 Nov 2026	Nairobi	**$1,650**
23 to 27 Nov 2026	Kampala	**$1,550**

30 Nov to 4 Dec 2026	Durban	**$1,450**
7 to 11 Dec 2026	Accra	**$1,395**

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Every delegate receives a Certificate of Attendance. Group and in-house rates available on request.