Patient Case Management and Integrated Care Coordination

Healthcare Management

Course Overview

Patient Case Management and Integrated Care Coordination: a 5-day professional training course from LTC Consultants, delivered in-classroom across Africa and...

What You Will Achieve

- Explain the core principles and current good practice in Patient Case Management and Integrated Care Coordination
- Apply practical tools and techniques for Patient Case Management and Integrated Care Coordination in your own organisation
- Analyse real-world scenarios and select the right approach with confidence
- Avoid the common pitfalls that undermine Patient Case Management and Integrated Care Coordination in practice
- Build a personal action plan to implement what you have learned

Who Should Attend

Directors, senior managers, heads of department, team leaders and high-potential professionals preparing for greater leadership responsibility.

Course Outline

1. Setting the scene: Patient Case Management and Integrated Care Coordination in today's organisation
2. Key concepts and the language of Patient Case Management and Integrated Care Coordination
3. Frameworks and good practice that deliver results
4. Hands-on application: workshop exercises and cases
5. Problem-solving clinic: participants' real challenges
6. Integrating Patient Case Management and Integrated Care Coordination with day-to-day operations
7. Reporting, metrics and demonstrating value
8. Action planning: your first 90 days after the course

Upcoming Dates and Fees

DATES	VENUE	FEE (PER DELEGATE)
2 to 6 Nov 2026	Dar es Salaam	**$1,550**
16 to 20 Nov 2026	Gaborone	**$1,650**
30 Nov to 4 Dec 2026	Kigali	**$1,450**

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Every delegate receives a Certificate of Attendance. Group and in-house rates available on request.