

Operational KPI Dashboards and Performance Management for Operations

Quality and Audit

Course Overview

Operational KPI Dashboards and Performance Management for Operations: a 5-day professional training course from LTC Consultants, delivered in-classroom...

What You Will Achieve

- Explain the core principles and current good practice in Operational KPI Dashboards and Performance Management for Operations
- Apply practical tools and techniques for Operational KPI Dashboards and Performance Management for Operations in your own organisation
- Analyse real-world scenarios and select the right approach with confidence
- Avoid the common pitfalls that undermine Operational KPI Dashboards and Performance Management for Operations in practice
- Build a personal action plan to implement what you have learned

Who Should Attend

Directors, senior managers, heads of department, team leaders and high-potential professionals preparing for greater leadership responsibility.

Course Outline

1. Foundations of Operational KPI Dashboards and Performance Management for Operations: principles, terminology and context
2. The business case: why Operational KPI Dashboards and Performance Management for Operations matters to performance
3. Core tools, frameworks and methods
4. Applying the tools: guided case study and exercises
5. Common pitfalls and how experienced practitioners avoid them
6. Working with stakeholders: communication and influence
7. Measuring results and continuous improvement
8. Personal action planning and course review

Upcoming Dates and Fees

DATES	VENUE	FEE (PER DELEGATE)
14 to 18 Sep 2026	Dar es Salaam	\$1,550
28 Sep to 2 Oct 2026	Online	\$700
5 to 9 Oct 2026	Pretoria	\$1,395

19 to 23 Oct 2026	Gaborone	\$1,650
2 to 6 Nov 2026	Kigali	\$1,450
16 to 20 Nov 2026	Cape Town	\$1,650
23 to 27 Nov 2026	Lusaka	\$1,650
7 to 11 Dec 2026	Maputo	\$1,450

LTC Consultants

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Every delegate receives a Certificate of Attendance. Group and in-house rates available on request.