Operational Excellence for the Public Sector

Laboratory and Research

Course Overview

Operational Excellence for the Public Sector: a 5-day professional training course from LTC Consultants, delivered in-classroom across Africa and live online.

What You Will Achieve

- Explain the core principles and current good practice in Operational Excellence for the Public Sector
- Apply practical tools and techniques for Operational Excellence for the Public Sector in your own organisation
- Analyse real-world scenarios and select the right approach with confidence
- Avoid the common pitfalls that undermine Operational Excellence for the Public Sector in practice
- Build a personal action plan to implement what you have learned

Who Should Attend

Professionals, specialists and managers at every level who want to strengthen this capability and apply it with confidence at work.

Course Outline

1. Setting the scene: Operational Excellence for the Public Sector in today's organisation
2. Key concepts and the language of Operational Excellence for the Public Sector
3. Frameworks and good practice that deliver results
4. Hands-on application: workshop exercises and cases
5. Problem-solving clinic: participants' real challenges
6. Integrating Operational Excellence for the Public Sector with day-to-day operations
7. Reporting, metrics and demonstrating value
8. Action planning: your first 90 days after the course

Upcoming Dates and Fees

DATES	VENUE	FEE (PER DELEGATE)
16 to 20 Nov 2026	Pretoria	**$1,450**
23 to 27 Nov 2026	Harare	**$1,550**
30 Nov to 4 Dec 2026	Cairo	**$1,650**

LTC Consultants

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Every delegate receives a Certificate of Attendance. Group and in-house rates available on request.