

Operational Excellence for Hospital Support and Facilities Services

Operational Excellence

Course Overview

Operational Excellence for Hospital Support and Facilities Services: a 5-day professional training course from LTC Consultants, delivered in-classroom...

What You Will Achieve

- Explain the core principles and current good practice in Operational Excellence for Hospital Support and Facilities Services
- Apply practical tools and techniques for Operational Excellence for Hospital Support and Facilities Services in your own organisation
- Analyse real-world scenarios and select the right approach with confidence
- Avoid the common pitfalls that undermine Operational Excellence for Hospital Support and Facilities Services in practice
- Build a personal action plan to implement what you have learned

Who Should Attend

Professionals, specialists and managers at every level who want to strengthen this capability and apply it with confidence at work.

Course Outline

1. Foundations of Operational Excellence for Hospital Support and Facilities Services: principles, terminology and context
2. The business case: why Operational Excellence for Hospital Support and Facilities Services matters to performance
3. Core tools, frameworks and methods
4. Applying the tools: guided case study and exercises
5. Common pitfalls and how experienced practitioners avoid them
6. Working with stakeholders: communication and influence
7. Measuring results and continuous improvement
8. Personal action planning and course review

Upcoming Dates and Fees

DATES	VENUE	FEE (PER DELEGATE)
5 to 9 Oct 2026	Cape Town	\$1,395
12 to 16 Oct 2026	Nairobi	\$1,450
19 to 23 Oct 2026	Kampala	\$1,395

26 to 30 Oct 2026	Johannesburg	\$1,450
9 to 13 Nov 2026	Durban	\$1,650
16 to 20 Nov 2026	Accra	\$1,550
23 to 27 Nov 2026	Online	\$800
30 Nov to 4 Dec 2026	Lagos	\$1,395
7 to 11 Dec 2026	Pretoria	\$1,395

LTC Consultants

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Every delegate receives a Certificate of Attendance. Group and in-house rates available on request.