Operational Excellence for Healthcare

Health, Safety and Environment (HSE)

Course Overview

Operational Excellence for Healthcare: a 5-day professional training course from LTC Consultants, delivered in-classroom across Africa and live online.

What You Will Achieve

- Explain the core principles and current good practice in Operational Excellence for Healthcare
- Apply practical tools and techniques for Operational Excellence for Healthcare in your own organisation
- Analyse real-world scenarios and select the right approach with confidence
- Avoid the common pitfalls that undermine Operational Excellence for Healthcare in practice
- Build a personal action plan to implement what you have learned

Who Should Attend

HSE managers and officers, operations and site managers, supervisors, safety representatives and anyone accountable for workplace safety.

Course Outline

1. Foundations of Operational Excellence for Healthcare: principles, terminology and context
2. The business case: why Operational Excellence for Healthcare matters to performance
3. Core tools, frameworks and methods
4. Applying the tools: guided case study and exercises
5. Common pitfalls and how experienced practitioners avoid them
6. Working with stakeholders: communication and influence
7. Measuring results and continuous improvement
8. Personal action planning and course review

Upcoming Dates and Fees

DATES	VENUE	FEE (PER DELEGATE)
21 to 25 Sep 2026	Accra	**$1,395**
28 Sep to 2 Oct 2026	Online	**$750**
5 to 9 Oct 2026	Johannesburg	**$1,550**
19 to 23 Oct 2026	Durban	**$1,550**
26 to 30 Oct 2026	Lagos	**$1,395**
2 to 6 Nov 2026	Pretoria	**$1,550**
9 to 13 Nov 2026	Harare	**$1,550**
23 to 27 Nov 2026	Cairo	**$1,450**

30 Nov to 4 Dec 2026	Windhoek	**$1,650**
7 to 11 Dec 2026	Dar es Salaam	**$1,395**

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Every delegate receives a Certificate of Attendance. Group and in-house rates available on request.