

Operational Excellence for Healthcare

Health, Safety and Environment (HSE)

Course Overview

Operational Excellence for Healthcare: a 5-day professional training course from LTC Consultants, delivered in-classroom across Africa and live online.

What You Will Achieve

- Explain the core principles and current good practice in Operational Excellence for Healthcare
- Apply practical tools and techniques for Operational Excellence for Healthcare in your own organisation
- Analyse real-world scenarios and select the right approach with confidence
- Avoid the common pitfalls that undermine Operational Excellence for Healthcare in practice
- Build a personal action plan to implement what you have learned

Who Should Attend

HSE managers and officers, operations and site managers, supervisors, safety representatives and anyone accountable for workplace safety.

Course Outline

1. Foundations of Operational Excellence for Healthcare: principles, terminology and context
2. The business case: why Operational Excellence for Healthcare matters to performance
3. Core tools, frameworks and methods
4. Applying the tools: guided case study and exercises
5. Common pitfalls and how experienced practitioners avoid them
6. Working with stakeholders: communication and influence
7. Measuring results and continuous improvement
8. Personal action planning and course review

Upcoming Dates and Fees

DATES	VENUE	FEE (PER DELEGATE)
2 to 6 Nov 2026	Pretoria	\$1,550
9 to 13 Nov 2026	Harare	\$1,550
23 to 27 Nov 2026	Cairo	\$1,450
30 Nov to 4 Dec 2026	Windhoek	\$1,650
7 to 11 Dec 2026	Dar es Salaam	\$1,395

LTC Consultants

Suite 601, Block 2, Monument Office Park, 79 Steenbok Ave, Monument Park, Pretoria, 0181, South Africa

+27 68 403 2806 | info@ltcconsultants.net | ltcconsultant.co.za

Every delegate receives a Certificate of Attendance. Group and in-house rates available on request.