Operational Excellence for Banking and Financial Services

Finance & Budgeting

Course Overview

Operational Excellence for Banking and Financial Services: a 5-day professional training course from LTC Consultants, delivered in-classroom across Africa and...

What You Will Achieve

- Explain the core principles and current good practice in Operational Excellence for Banking and Financial Services
- Apply practical tools and techniques for Operational Excellence for Banking and Financial Services in your own organisation
- Analyse real-world scenarios and select the right approach with confidence
- Avoid the common pitfalls that undermine Operational Excellence for Banking and Financial Services in practice
- Build a personal action plan to implement what you have learned

Who Should Attend

Finance managers, accountants, analysts, budget holders and professionals responsible for financial planning, control or reporting.

Course Outline

1. Foundations of Operational Excellence for Banking and Financial Services: principles, terminology and context
2. The business case: why Operational Excellence for Banking and Financial Services matters to performance
3. Core tools, frameworks and methods
4. Applying the tools: guided case study and exercises
5. Common pitfalls and how experienced practitioners avoid them
6. Working with stakeholders: communication and influence
7. Measuring results and continuous improvement
8. Personal action planning and course review

Upcoming Dates and Fees

DATES	VENUE	FEE (PER DELEGATE)
2 to 6 Nov 2026	Kigali	**$1,395**
16 to 20 Nov 2026	Cape Town	**$1,550**
23 to 27 Nov 2026	Lusaka	**$1,650**

7 to 11 Dec 2026	Maputo	**$1,450**

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Every delegate receives a Certificate of Attendance. Group and in-house rates available on request.