

# Operational Excellence for Banking and Financial Services

Finance & Budgeting

## Course Overview

Operational Excellence for Banking and Financial Services: a 5-day professional training course from LTC Consultants, delivered in-classroom across Africa...

## What You Will Achieve

- Explain the core principles and current good practice in Operational Excellence for Banking and Financial Services
- Apply practical tools and techniques for Operational Excellence for Banking and Financial Services in your own organisation
- Analyse real-world scenarios and select the right approach with confidence
- Avoid the common pitfalls that undermine Operational Excellence for Banking and Financial Services in practice
- Build a personal action plan to implement what you have learned

## Who Should Attend

Finance managers, accountants, analysts, budget holders and professionals responsible for financial planning, control or reporting.

## Course Outline

1. Foundations of Operational Excellence for Banking and Financial Services: principles, terminology and context
2. The business case: why Operational Excellence for Banking and Financial Services matters to performance
3. Core tools, frameworks and methods
4. Applying the tools: guided case study and exercises
5. Common pitfalls and how experienced practitioners avoid them
6. Working with stakeholders: communication and influence
7. Measuring results and continuous improvement
8. Personal action planning and course review

## Upcoming Dates and Fees

| DATES                | VENUE         | FEE (PER DELEGATE) |
|----------------------|---------------|--------------------|
| 14 to 18 Sep 2026    | Dar es Salaam | \$1,650            |
| 28 Sep to 2 Oct 2026 | Online        | \$750              |
| 5 to 9 Oct 2026      | Pretoria      | \$1,450            |

|                   |           |                |
|-------------------|-----------|----------------|
| 19 to 23 Oct 2026 | Gaborone  | <b>\$1,550</b> |
| 2 to 6 Nov 2026   | Kigali    | <b>\$1,395</b> |
| 16 to 20 Nov 2026 | Cape Town | <b>\$1,550</b> |
| 23 to 27 Nov 2026 | Lusaka    | <b>\$1,650</b> |
| 7 to 11 Dec 2026  | Maputo    | <b>\$1,450</b> |

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### **LTC Consultants**

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Every delegate receives a Certificate of Attendance. Group and in-house rates available on request.