Mastering Excellence Strategic Quality Management and Business Improvement Techniques

Management and Leadership

Course Overview

Mastering Excellence Strategic Quality Management and Business Improvement Techniques: a 5-day professional training course from LTC Consultants, delivered...

What You Will Achieve

- Explain the core principles and current good practice in Excellence Strategic Quality Management and Business Improvement Techniques
- Apply practical tools and techniques for Excellence Strategic Quality Management and Business Improvement Techniques in your own organisation
- Analyse real-world scenarios and select the right approach with confidence
- Avoid the common pitfalls that undermine Excellence Strategic Quality Management and Business Improvement Techniques in practice
- Build a personal action plan to implement what you have learned

Who Should Attend

Directors, senior managers, heads of department, team leaders and high-potential professionals preparing for greater leadership responsibility.

Course Outline

1. Setting the scene: Excellence Strategic Quality Management and Business Improvement Techniques in today's organisation
2. Key concepts and the language of Excellence Strategic Quality Management and Business Improvement Techniques
3. Frameworks and good practice that deliver results
4. Hands-on application: workshop exercises and cases
5. Problem-solving clinic: participants' real challenges
6. Integrating Excellence Strategic Quality Management and Business Improvement Techniques with day-to-day operations
7. Reporting, metrics and demonstrating value
8. Action planning: your first 90 days after the course

Upcoming Dates and Fees

DATES	VENUE	FEE (PER DELEGATE)
9 to 13 Nov 2026	Online	**$800**
16 to 20 Nov 2026	Johannesburg	**$1,550**

23 to 27 Nov 2026	Durban	**$1,550**
30 Nov to 4 Dec 2026	Lagos	**$1,550**

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Every delegate receives a Certificate of Attendance. Group and in-house rates available on request.