

Managing Vehicle Warranties, Recalls and Manufacturer Relationships

Traffic Management & Road Safety

Course Overview

Managing Vehicle Warranties, Recalls and Manufacturer Relationships: a 5-day professional training course from LTC Consultants, delivered in-classroom...

What You Will Achieve

- Explain the core principles and current good practice in Managing Vehicle Warranties, Recalls and Manufacturer Relationships
- Apply practical tools and techniques for Managing Vehicle Warranties, Recalls and Manufacturer Relationships in your own organisation
- Analyse real-world scenarios and select the right approach with confidence
- Avoid the common pitfalls that undermine Managing Vehicle Warranties, Recalls and Manufacturer Relationships in practice
- Build a personal action plan to implement what you have learned

Who Should Attend

Directors, senior managers, heads of department, team leaders and high-potential professionals preparing for greater leadership responsibility.

Course Outline

1. Foundations of Managing Vehicle Warranties, Recalls and Manufacturer Relationships: principles, terminology and context
2. The business case: why Managing Vehicle Warranties, Recalls and Manufacturer Relationships matters to performance
3. Core tools, frameworks and methods
4. Applying the tools: guided case study and exercises
5. Common pitfalls and how experienced practitioners avoid them
6. Working with stakeholders: communication and influence
7. Measuring results and continuous improvement
8. Personal action planning and course review

Upcoming Dates and Fees

DATES	VENUE	FEE (PER DELEGATE)
19 to 23 Oct 2026	Cape Town	\$1,650
26 to 30 Oct 2026	Lusaka	\$1,395
2 to 6 Nov 2026	Maputo	\$1,450

9 to 13 Nov 2026	Johannesburg	\$1,395
16 to 20 Nov 2026	Nairobi	\$1,395
23 to 27 Nov 2026	Kampala	\$1,395
30 Nov to 4 Dec 2026	Durban	\$1,395
7 to 11 Dec 2026	Accra	\$1,650

LTC Consultants

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Every delegate receives a Certificate of Attendance. Group and in-house rates available on request.