

Lean Thinking

Creativity and Innovation

Course Overview

Lean Thinking: a 5-day professional training course from LTC Consultants, delivered in-classroom across Africa and live online.

What You Will Achieve

- See processes through the lens of value and the eight wastes
- Map a value stream and expose where time and money disappear
- Apply root-cause tools instead of treating symptoms
- Design flow and pull into processes that currently batch and queue
- Lead improvement in a way that wins the workforce rather than alienating it

Who Should Attend

Operations managers, process owners, quality professionals, service delivery managers and anyone tasked with doing more with the same resources. No manufacturing background needed.

Course Outline

1. The lean mindset: value, waste and respect for people
2. The eight wastes: a guided hunt through familiar processes
3. Value stream mapping: current state on your own process
4. Root cause analysis: five whys and fishbone in practice
5. Flow, pull and levelling for services and production
6. Visual management and daily performance conversations
7. Kaizen: running an improvement event that sticks
8. Future-state mapping and your 90-day improvement plan

Upcoming Dates and Fees

DATES	VENUE	FEE (PER DELEGATE)
9 to 13 Nov 2026	Kigali	\$1,650
23 to 27 Nov 2026	Cape Town	\$1,650
7 to 11 Dec 2026	Lusaka	\$1,395

LTC Consultants

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Every delegate receives a Certificate of Attendance. Group and in-house rates available on request.