

Lean Healthcare and Patient Flow Improvement

Operational Excellence

Course Overview

Lean Healthcare and Patient Flow Improvement: a 5-day professional training course from LTC Consultants, delivered in-classroom across Africa and live online.

What You Will Achieve

- Explain the core principles and current good practice in Lean Healthcare and Patient Flow Improvement
- Apply practical tools and techniques for Lean Healthcare and Patient Flow Improvement in your own organisation
- Analyse real-world scenarios and select the right approach with confidence
- Avoid the common pitfalls that undermine Lean Healthcare and Patient Flow Improvement in practice
- Build a personal action plan to implement what you have learned

Who Should Attend

HSE managers and officers, operations and site managers, supervisors, safety representatives and anyone accountable for workplace safety.

Course Outline

1. Setting the scene: Lean Healthcare and Patient Flow Improvement in today's organisation
2. Key concepts and the language of Lean Healthcare and Patient Flow Improvement
3. Frameworks and good practice that deliver results
4. Hands-on application: workshop exercises and cases
5. Problem-solving clinic: participants' real challenges
6. Integrating Lean Healthcare and Patient Flow Improvement with day-to-day operations
7. Reporting, metrics and demonstrating value
8. Action planning: your first 90 days after the course

Upcoming Dates and Fees

DATES	VENUE	FEE (PER DELEGATE)
14 to 18 Sep 2026	Johannesburg	\$1,550
28 Sep to 2 Oct 2026	Durban	\$1,450
5 to 9 Oct 2026	Lagos	\$1,650
12 to 16 Oct 2026	Pretoria	\$1,550
26 to 30 Oct 2026	Harare	\$1,395
2 to 6 Nov 2026	Cairo	\$1,395
9 to 13 Nov 2026	Windhoek	\$1,395

23 to 27 Nov 2026	Dar es Salaam	\$1,395
30 Nov to 4 Dec 2026	Gaborone	\$1,450

LTC Consultants

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Every delegate receives a Certificate of Attendance. Group and in-house rates available on request.