Leading Frontline and Shift Based Teams

Management and Leadership

Course Overview

Leading Frontline and Shift Based Teams: a 5-day professional training course from LTC Consultants, delivered in-classroom across Africa and live online.

What You Will Achieve

- Explain the core principles and current good practice in Leading Frontline and Shift Based Teams
- Apply practical tools and techniques for Leading Frontline and Shift Based Teams in your own organisation
- Analyse real-world scenarios and select the right approach with confidence
- Avoid the common pitfalls that undermine Leading Frontline and Shift Based Teams in practice
- Build a personal action plan to implement what you have learned

Who Should Attend

Directors, senior managers, heads of department, team leaders and high-potential professionals preparing for greater leadership responsibility.

Course Outline

1. Setting the scene: Leading Frontline and Shift Based Teams in today's organisation
2. Key concepts and the language of Leading Frontline and Shift Based Teams
3. Frameworks and good practice that deliver results
4. Hands-on application: workshop exercises and cases
5. Problem-solving clinic: participants' real challenges
6. Integrating Leading Frontline and Shift Based Teams with day-to-day operations
7. Reporting, metrics and demonstrating value
8. Action planning: your first 90 days after the course

Upcoming Dates and Fees

DATES	VENUE	FEE (PER DELEGATE)
16 to 20 Nov 2026	Johannesburg	**$1,650**
23 to 27 Nov 2026	Durban	**$1,450**
30 Nov to 4 Dec 2026	Accra	**$1,650**

LTC Consultants

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Every delegate receives a Certificate of Attendance. Group and in-house rates available on request.