

Know Your Customer and Customer Due Diligence Practice

Corporate Governance, Compliance and Risk Management (GRC)

Course Overview

Know Your Customer and Customer Due Diligence Practice: a 5-day professional training course from LTC Consultants, delivered in-classroom across Africa and...

What You Will Achieve

- Explain the core principles and current good practice in Know Your Customer and Customer Due Diligence Practice
- Apply practical tools and techniques for Know Your Customer and Customer Due Diligence Practice in your own organisation
- Analyse real-world scenarios and select the right approach with confidence
- Avoid the common pitfalls that undermine Know Your Customer and Customer Due Diligence Practice in practice
- Build a personal action plan to implement what you have learned

Who Should Attend

Directors, senior managers, heads of department, team leaders and high-potential professionals preparing for greater leadership responsibility.

Course Outline

1. Foundations of Know Your Customer and Customer Due Diligence Practice: principles, terminology and context
2. The business case: why Know Your Customer and Customer Due Diligence Practice matters to performance
3. Core tools, frameworks and methods
4. Applying the tools: guided case study and exercises
5. Common pitfalls and how experienced practitioners avoid them
6. Working with stakeholders: communication and influence
7. Measuring results and continuous improvement
8. Personal action planning and course review

Upcoming Dates and Fees

DATES	VENUE	FEE (PER DELEGATE)
14 to 18 Sep 2026	Cape Town	\$1,550
28 Sep to 2 Oct 2026	Nairobi	\$1,450
5 to 9 Oct 2026	Kampala	\$1,650

19 to 23 Oct 2026	Durban	\$1,550
26 to 30 Oct 2026	Accra	\$1,650
9 to 13 Nov 2026	Online	\$800
16 to 20 Nov 2026	Lagos	\$1,550
30 Nov to 4 Dec 2026	Pretoria	\$1,650
7 to 11 Dec 2026	Harare	\$1,395

LTC Consultants

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Every delegate receives a Certificate of Attendance. Group and in-house rates available on request.