ITIL 4 Specialist Monitor Support and Fulfil

Laboratory and Research

Course Overview

ITIL 4 Specialist Monitor Support and Fulfil: a 5-day professional training course from LTC Consultants, delivered in-classroom across Africa and live online.

What You Will Achieve

- Explain the core principles and current good practice in ITIL 4 Specialist Monitor Support and Fulfil
- Apply practical tools and techniques for ITIL 4 Specialist Monitor Support and Fulfil in your own organisation
- Analyse real-world scenarios and select the right approach with confidence
- Avoid the common pitfalls that undermine ITIL 4 Specialist Monitor Support and Fulfil in practice
- Build a personal action plan to implement what you have learned

Who Should Attend

Professionals, specialists and managers at every level who want to strengthen this capability and apply it with confidence at work.

Course Outline

1. Foundations of ITIL 4 Specialist Monitor Support and Fulfil: principles, terminology and context
2. The business case: why ITIL 4 Specialist Monitor Support and Fulfil matters to performance
3. Core tools, frameworks and methods
4. Applying the tools: guided case study and exercises
5. Common pitfalls and how experienced practitioners avoid them
6. Working with stakeholders: communication and influence
7. Measuring results and continuous improvement
8. Personal action planning and course review

Upcoming Dates and Fees

DATES	VENUE	FEE (PER DELEGATE)
2 to 6 Nov 2026	Pretoria	**$1,395**
9 to 13 Nov 2026	Harare	**$1,450**
16 to 20 Nov 2026	Cairo	**$1,550**
23 to 27 Nov 2026	Online	**$700**
30 Nov to 4 Dec 2026	Windhoek	**$1,550**
7 to 11 Dec 2026	Dar es Salaam	**$1,550**

LTC Consultants
Suite 601, Block 2, Monument Office Park, 79 Steenbok Ave, Monument Park, Pretoria, 0181, South Africa
+27 68 403 2806 | info@ltcconsultants.net | ltcconsultant.co.za
Every delegate receives a Certificate of Attendance. Group and in-house rates available on request.