

ITIL 4 Foundation

Cyber Security

Course Overview

ITIL 4 Foundation: a 5-day professional training course from LTC Consultants, delivered in-classroom across Africa and live online.

What You Will Achieve

- Explain the core principles and current good practice in ITIL 4 Foundation
- Apply practical tools and techniques for ITIL 4 Foundation in your own organisation
- Analyse real-world scenarios and select the right approach with confidence
- Avoid the common pitfalls that undermine ITIL 4 Foundation in practice
- Build a personal action plan to implement what you have learned

Who Should Attend

HSE managers and officers, operations and site managers, supervisors, safety representatives and anyone accountable for workplace safety.

Course Outline

1. Foundations of ITIL 4 Foundation: principles, terminology and context
2. The business case: why ITIL 4 Foundation matters to performance
3. Core tools, frameworks and methods
4. Applying the tools: guided case study and exercises
5. Common pitfalls and how experienced practitioners avoid them
6. Working with stakeholders: communication and influence
7. Measuring results and continuous improvement
8. Personal action planning and course review

Upcoming Dates and Fees

DATES	VENUE	FEE (PER DELEGATE)
2 to 6 Nov 2026	Kampala	\$1,550
16 to 20 Nov 2026	Durban	\$1,450
23 to 27 Nov 2026	Accra	\$1,650
7 to 11 Dec 2026	Online	\$700

LTC Consultants

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Every delegate receives a Certificate of Attendance. Group and in-house rates available on request.