Improving Public Sector Performance in the 21st Century

Laboratory and Research

Course Overview

Improving Public Sector Performance in the 21st Century: a 5-day professional training course from LTC Consultants, delivered in-classroom across Africa and...

What You Will Achieve

- Explain the core principles and current good practice in Improving Public Sector Performance in the 21st Century
- Apply practical tools and techniques for Improving Public Sector Performance in the 21st Century in your own organisation
- Analyse real-world scenarios and select the right approach with confidence
- Avoid the common pitfalls that undermine Improving Public Sector Performance in the 21st Century in practice
- Build a personal action plan to implement what you have learned

Who Should Attend

Professionals, specialists and managers at every level who want to strengthen this capability and apply it with confidence at work.

Course Outline

1. Foundations of Improving Public Sector Performance in the 21st Century: principles, terminology and context
2. The business case: why Improving Public Sector Performance in the 21st Century matters to performance
3. Core tools, frameworks and methods
4. Applying the tools: guided case study and exercises
5. Common pitfalls and how experienced practitioners avoid them
6. Working with stakeholders: communication and influence
7. Measuring results and continuous improvement
8. Personal action planning and course review

Upcoming Dates and Fees

DATES	VENUE	FEE (PER DELEGATE)
2 to 6 Nov 2026	Accra	**$1,395**
16 to 20 Nov 2026	Online	**$750**
23 to 27 Nov 2026	Lagos	**$1,650**
7 to 11 Dec 2026	Pretoria	**$1,550**

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Every delegate receives a Certificate of Attendance. Group and in-house rates available on request.