HR Shared Services and Employee Self Service Centre Design

Human Resource (HR) Management

Course Overview

HR Shared Services and Employee Self Service Centre Design: a 5-day professional training course from LTC Consultants, delivered in-classroom across Africa...

What You Will Achieve

- Explain the core principles and current good practice in HR Shared Services and Employee Self Service Centre Design
- Apply practical tools and techniques for HR Shared Services and Employee Self Service Centre Design in your own organisation
- Analyse real-world scenarios and select the right approach with confidence
- Avoid the common pitfalls that undermine HR Shared Services and Employee Self Service Centre Design in practice
- Build a personal action plan to implement what you have learned

Who Should Attend

Directors, senior managers, heads of department, team leaders and high-potential professionals preparing for greater leadership responsibility.

Course Outline

1. Setting the scene: HR Shared Services and Employee Self Service Centre Design in today's organisation
2. Key concepts and the language of HR Shared Services and Employee Self Service Centre Design
3. Frameworks and good practice that deliver results
4. Hands-on application: workshop exercises and cases
5. Problem-solving clinic: participants' real challenges
6. Integrating HR Shared Services and Employee Self Service Centre Design with day-to-day operations
7. Reporting, metrics and demonstrating value
8. Action planning: your first 90 days after the course

Upcoming Dates and Fees

DATES	VENUE	FEE (PER DELEGATE)
21 to 25 Sep 2026	Online	**$700**
28 Sep to 2 Oct 2026	Pretoria	**$1,395**
5 to 9 Oct 2026	Gaborone	**$1,650**
12 to 16 Oct 2026	Kigali	**$1,450**

19 to 23 Oct 2026	Cape Town	**$1,450**
2 to 6 Nov 2026	Lusaka	**$1,450**
9 to 13 Nov 2026	Maputo	**$1,395**
16 to 20 Nov 2026	Johannesburg	**$1,450**
23 to 27 Nov 2026	Nairobi	**$1,650**
30 Nov to 4 Dec 2026	Kampala	**$1,395**

LTC Consultants
Suite 601, Block 2, Monument Office Park, 79 Steenbok Ave, Monument Park, Pretoria, 0181, South Africa
+27 68 403 2806 | info@ltcconsultants.net | ltcconsultant.co.za
Every delegate receives a Certificate of Attendance. Group and in-house rates available on request.