

HR Shared Services and Employee Self Service Centre Design

Human Resource (HR) Management

Course Overview

HR Shared Services and Employee Self Service Centre Design: a 5-day professional training course from LTC Consultants, delivered in-classroom across Africa...

What You Will Achieve

- Explain the core principles and current good practice in HR Shared Services and Employee Self Service Centre Design
- Apply practical tools and techniques for HR Shared Services and Employee Self Service Centre Design in your own organisation
- Analyse real-world scenarios and select the right approach with confidence
- Avoid the common pitfalls that undermine HR Shared Services and Employee Self Service Centre Design in practice
- Build a personal action plan to implement what you have learned

Who Should Attend

Directors, senior managers, heads of department, team leaders and high-potential professionals preparing for greater leadership responsibility.

Course Outline

1. Setting the scene: HR Shared Services and Employee Self Service Centre Design in today's organisation
2. Key concepts and the language of HR Shared Services and Employee Self Service Centre Design
3. Frameworks and good practice that deliver results
4. Hands-on application: workshop exercises and cases
5. Problem-solving clinic: participants' real challenges
6. Integrating HR Shared Services and Employee Self Service Centre Design with day-to-day operations
7. Reporting, metrics and demonstrating value
8. Action planning: your first 90 days after the course

Upcoming Dates and Fees

DATES	VENUE	FEE (PER DELEGATE)
2 to 6 Nov 2026	Lusaka	\$1,450
9 to 13 Nov 2026	Maputo	\$1,395
16 to 20 Nov 2026	Johannesburg	\$1,450
23 to 27 Nov 2026	Nairobi	\$1,650

30 Nov to 4 Dec 2026

Kampala

\$1,395

LTC Consultants

Suite 601, Block 2, Monument Office Park, 79 Steenbok Ave, Monument Park, Pretoria, 0181, South Africa
+27 68 403 2806 | info@ltcconsultants.net | ltcconsultant.co.za

Every delegate receives a Certificate of Attendance. Group and in-house rates available on request.