

Healthcare Service Improvement and Change Management

Healthcare Management

Course Overview

Healthcare Service Improvement and Change Management: a 5-day professional training course from LTC Consultants, delivered in-classroom across Africa and...

What You Will Achieve

- Explain the core principles and current good practice in Healthcare Service Improvement and Change Management
- Apply practical tools and techniques for Healthcare Service Improvement and Change Management in your own organisation
- Analyse real-world scenarios and select the right approach with confidence
- Avoid the common pitfalls that undermine Healthcare Service Improvement and Change Management in practice
- Build a personal action plan to implement what you have learned

Who Should Attend

Directors, senior managers, heads of department, team leaders and high-potential professionals preparing for greater leadership responsibility.

Course Outline

1. Foundations of Healthcare Service Improvement and Change Management: principles, terminology and context
2. The business case: why Healthcare Service Improvement and Change Management matters to performance
3. Core tools, frameworks and methods
4. Applying the tools: guided case study and exercises
5. Common pitfalls and how experienced practitioners avoid them
6. Working with stakeholders: communication and influence
7. Measuring results and continuous improvement
8. Personal action planning and course review

Upcoming Dates and Fees

DATES	VENUE	FEE (PER DELEGATE)
26 to 30 Oct 2026	Lusaka	\$1,550
2 to 6 Nov 2026	Maputo	\$1,650
9 to 13 Nov 2026	Johannesburg	\$1,450

16 to 20 Nov 2026	Cape Town	\$1,395
23 to 27 Nov 2026	Nairobi	\$1,450
30 Nov to 4 Dec 2026	Kampala	\$1,395
7 to 11 Dec 2026	Durban	\$1,395

LTC Consultants

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Every delegate receives a Certificate of Attendance. Group and in-house rates available on request.