Emergency Roadside Assistance and Breakdown Recovery Management

Traffic Management & Road Safety

Course Overview

Emergency Roadside Assistance and Breakdown Recovery Management: a 5-day professional training course from LTC Consultants, delivered in-classroom across...

What You Will Achieve

- Explain the core principles and current good practice in Emergency Roadside Assistance and Breakdown Recovery Management
- Apply practical tools and techniques for Emergency Roadside Assistance and Breakdown Recovery Management in your own organisation
- Analyse real-world scenarios and select the right approach with confidence
- Avoid the common pitfalls that undermine Emergency Roadside Assistance and Breakdown Recovery Management in practice
- Build a personal action plan to implement what you have learned

Who Should Attend

Directors, senior managers, heads of department, team leaders and high-potential professionals preparing for greater leadership responsibility.

Course Outline

1. Setting the scene: Emergency Roadside Assistance and Breakdown Recovery Management in today's organisation
2. Key concepts and the language of Emergency Roadside Assistance and Breakdown Recovery Management
3. Frameworks and good practice that deliver results
4. Hands-on application: workshop exercises and cases
5. Problem-solving clinic: participants' real challenges
6. Integrating Emergency Roadside Assistance and Breakdown Recovery Management with day-to-day operations
7. Reporting, metrics and demonstrating value
8. Action planning: your first 90 days after the course

Upcoming Dates and Fees

DATES	VENUE	FEE (PER DELEGATE)
16 to 20 Nov 2026	Windhoek	**$1,550**
30 Nov to 4 Dec 2026	Dar es Salaam	**$1,650**

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Every delegate receives a Certificate of Attendance. Group and in-house rates available on request.