

# Emergency Roadside Assistance and Breakdown Recovery Management

Traffic Management & Road Safety

## Course Overview

Emergency Roadside Assistance and Breakdown Recovery Management: a 5-day professional training course from LTC Consultants, delivered in-classroom across...

## What You Will Achieve

- Explain the core principles and current good practice in Emergency Roadside Assistance and Breakdown Recovery Management
- Apply practical tools and techniques for Emergency Roadside Assistance and Breakdown Recovery Management in your own organisation
- Analyse real-world scenarios and select the right approach with confidence
- Avoid the common pitfalls that undermine Emergency Roadside Assistance and Breakdown Recovery Management in practice
- Build a personal action plan to implement what you have learned

## Who Should Attend

Directors, senior managers, heads of department, team leaders and high-potential professionals preparing for greater leadership responsibility.

## Course Outline

1. Setting the scene: Emergency Roadside Assistance and Breakdown Recovery Management in today's organisation
2. Key concepts and the language of Emergency Roadside Assistance and Breakdown Recovery Management
3. Frameworks and good practice that deliver results
4. Hands-on application: workshop exercises and cases
5. Problem-solving clinic: participants' real challenges
6. Integrating Emergency Roadside Assistance and Breakdown Recovery Management with day-to-day operations
7. Reporting, metrics and demonstrating value
8. Action planning: your first 90 days after the course

## Upcoming Dates and Fees

| DATES             | VENUE  | FEE (PER DELEGATE) |
|-------------------|--------|--------------------|
| 21 to 25 Sep 2026 | Harare | \$1,450            |
| 12 to 16 Oct 2026 | Cairo  | \$1,450            |

|                      |               |                |
|----------------------|---------------|----------------|
| 26 to 30 Oct 2026    | Online        | <b>\$700</b>   |
| 16 to 20 Nov 2026    | Windhoek      | <b>\$1,550</b> |
| 30 Nov to 4 Dec 2026 | Dar es Salaam | <b>\$1,650</b> |

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### **LTC Consultants**

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Every delegate receives a Certificate of Attendance. Group and in-house rates available on request.