

Defect Elimination and Bad Actor Management

Maintenance Management & Engineering

Course Overview

Defect Elimination and Bad Actor Management: a 5-day professional training course from LTC Consultants, delivered in-classroom across Africa and live online.

What You Will Achieve

- Explain the core principles and current good practice in Defect Elimination and Bad Actor Management
- Apply practical tools and techniques for Defect Elimination and Bad Actor Management in your own organisation
- Analyse real-world scenarios and select the right approach with confidence
- Avoid the common pitfalls that undermine Defect Elimination and Bad Actor Management in practice
- Build a personal action plan to implement what you have learned

Who Should Attend

Directors, senior managers, heads of department, team leaders and high-potential professionals preparing for greater leadership responsibility.

Course Outline

1. Foundations of Defect Elimination and Bad Actor Management: principles, terminology and context
2. The business case: why Defect Elimination and Bad Actor Management matters to performance
3. Core tools, frameworks and methods
4. Applying the tools: guided case study and exercises
5. Common pitfalls and how experienced practitioners avoid them
6. Working with stakeholders: communication and influence
7. Measuring results and continuous improvement
8. Personal action planning and course review

Upcoming Dates and Fees

DATES	VENUE	FEE (PER DELEGATE)
21 to 25 Sep 2026	Johannesburg	\$1,650
5 to 9 Oct 2026	Durban	\$1,395
19 to 23 Oct 2026	Lagos	\$1,650
2 to 6 Nov 2026	Online	\$800
9 to 13 Nov 2026	Pretoria	\$1,650
23 to 27 Nov 2026	Harare	\$1,450
7 to 11 Dec 2026	Cairo	\$1,650

LTC Consultants

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Every delegate receives a Certificate of Attendance. Group and in-house rates available on request.