Cost of Quality and Continuous Improvement Metrics

Operational Excellence

Course Overview

Cost of Quality and Continuous Improvement Metrics: a 5-day professional training course from LTC Consultants, delivered in-classroom across Africa and live...

What You Will Achieve

- Explain the core principles and current good practice in Cost of Quality and Continuous Improvement Metrics
- Apply practical tools and techniques for Cost of Quality and Continuous Improvement Metrics in your own organisation
- Analyse real-world scenarios and select the right approach with confidence
- Avoid the common pitfalls that undermine Cost of Quality and Continuous Improvement Metrics in practice
- Build a personal action plan to implement what you have learned

Who Should Attend

Professionals, specialists and managers at every level who want to strengthen this capability and apply it with confidence at work.

Course Outline

1. Setting the scene: Cost of Quality and Continuous Improvement Metrics in today's organisation
2. Key concepts and the language of Cost of Quality and Continuous Improvement Metrics
3. Frameworks and good practice that deliver results
4. Hands-on application: workshop exercises and cases
5. Problem-solving clinic: participants' real challenges
6. Integrating Cost of Quality and Continuous Improvement Metrics with day-to-day operations
7. Reporting, metrics and demonstrating value
8. Action planning: your first 90 days after the course

Upcoming Dates and Fees

DATES	VENUE	FEE (PER DELEGATE)
2 to 6 Nov 2026	Durban	**$1,550**
9 to 13 Nov 2026	Accra	**$1,450**
16 to 20 Nov 2026	Online	**$700**
23 to 27 Nov 2026	Lagos	**$1,450**
30 Nov to 4 Dec 2026	Pretoria	**$1,650**

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Every delegate receives a Certificate of Attendance. Group and in-house rates available on request.