

Consumer Protection Act Compliance for Retailers

Contracts Management

Course Overview

Consumer Protection Act Compliance for Retailers: a 5-day professional training course from LTC Consultants, delivered in-classroom across Africa and live...

What You Will Achieve

- Explain the core principles and current good practice in Consumer Protection Act Compliance for Retailers
- Apply practical tools and techniques for Consumer Protection Act Compliance for Retailers in your own organisation
- Analyse real-world scenarios and select the right approach with confidence
- Avoid the common pitfalls that undermine Consumer Protection Act Compliance for Retailers in practice
- Build a personal action plan to implement what you have learned

Who Should Attend

Directors, senior managers, heads of department, team leaders and high-potential professionals preparing for greater leadership responsibility.

Course Outline

1. Foundations of Consumer Protection Act Compliance for Retailers: principles, terminology and context
2. The business case: why Consumer Protection Act Compliance for Retailers matters to performance
3. Core tools, frameworks and methods
4. Applying the tools: guided case study and exercises
5. Common pitfalls and how experienced practitioners avoid them
6. Working with stakeholders: communication and influence
7. Measuring results and continuous improvement
8. Personal action planning and course review

Upcoming Dates and Fees

DATES	VENUE	FEE (PER DELEGATE)
16 to 20 Nov 2026	Gaborone	\$1,395
23 to 27 Nov 2026	Kigali	\$1,650
30 Nov to 4 Dec 2026	Online	\$800
7 to 11 Dec 2026	Cape Town	\$1,450

LTC Consultants

Suite 601, Block 2, Monument Office Park, 79 Steenbok Ave, Monument Park, Pretoria, 0181, South Africa
+27 68 403 2806 | info@ltcconsultants.net | ltcconsultant.co.za

Every delegate receives a Certificate of Attendance. Group and in-house rates available on request.