

Community Development Workers and Frontline Service Coordination

Public Sector Management & Public Affairs

Course Overview

Community Development Workers and Frontline Service Coordination: a 5-day professional training course from LTC Consultants, delivered in-classroom across...

What You Will Achieve

- Explain the core principles and current good practice in Community Development Workers and Frontline Service Coordination
- Apply practical tools and techniques for Community Development Workers and Frontline Service Coordination in your own organisation
- Analyse real-world scenarios and select the right approach with confidence
- Avoid the common pitfalls that undermine Community Development Workers and Frontline Service Coordination in practice
- Build a personal action plan to implement what you have learned

Who Should Attend

Directors, senior managers, heads of department, team leaders and high-potential professionals preparing for greater leadership responsibility.

Course Outline

1. Foundations of Community Development Workers and Frontline Service Coordination: principles, terminology and context
2. The business case: why Community Development Workers and Frontline Service Coordination matters to performance
3. Core tools, frameworks and methods
4. Applying the tools: guided case study and exercises
5. Common pitfalls and how experienced practitioners avoid them
6. Working with stakeholders: communication and influence
7. Measuring results and continuous improvement
8. Personal action planning and course review

Upcoming Dates and Fees

DATES	VENUE	FEE (PER DELEGATE)
21 to 25 Sep 2026	Durban	\$1,450
28 Sep to 2 Oct 2026	Lagos	\$1,395
12 to 16 Oct 2026	Online	\$700

19 to 23 Oct 2026	Pretoria	\$1,395
2 to 6 Nov 2026	Harare	\$1,650
9 to 13 Nov 2026	Cairo	\$1,550
16 to 20 Nov 2026	Windhoek	\$1,450
30 Nov to 4 Dec 2026	Dar es Salaam	\$1,550
7 to 11 Dec 2026	Gaborone	\$1,550

LTC Consultants

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Every delegate receives a Certificate of Attendance. Group and in-house rates available on request.