

Business Process Reengineering for Back Office Operations

Quality and Audit

Course Overview

Business Process Reengineering for Back Office Operations: a 5-day professional training course from LTC Consultants, delivered in-classroom across Africa...

What You Will Achieve

- Explain the core principles and current good practice in Business Process Reengineering for Back Office Operations
- Apply practical tools and techniques for Business Process Reengineering for Back Office Operations in your own organisation
- Analyse real-world scenarios and select the right approach with confidence
- Avoid the common pitfalls that undermine Business Process Reengineering for Back Office Operations in practice
- Build a personal action plan to implement what you have learned

Who Should Attend

Finance managers, accountants, analysts, budget holders and professionals responsible for financial planning, control or reporting.

Course Outline

1. Foundations of Business Process Reengineering for Back Office Operations: principles, terminology and context
2. The business case: why Business Process Reengineering for Back Office Operations matters to performance
3. Core tools, frameworks and methods
4. Applying the tools: guided case study and exercises
5. Common pitfalls and how experienced practitioners avoid them
6. Working with stakeholders: communication and influence
7. Measuring results and continuous improvement
8. Personal action planning and course review

Upcoming Dates and Fees

DATES	VENUE	FEE (PER DELEGATE)
21 to 25 Sep 2026	Online	\$750
28 Sep to 2 Oct 2026	Johannesburg	\$1,395
5 to 9 Oct 2026	Durban	\$1,650

19 to 23 Oct 2026	Lagos	\$1,450
26 to 30 Oct 2026	Pretoria	\$1,450
2 to 6 Nov 2026	Harare	\$1,550
9 to 13 Nov 2026	Cairo	\$1,650
23 to 27 Nov 2026	Windhoek	\$1,395
30 Nov to 4 Dec 2026	Dar es Salaam	\$1,395
7 to 11 Dec 2026	Gaborone	\$1,450

LTC Consultants

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Every delegate receives a Certificate of Attendance. Group and in-house rates available on request.