Business Process Reengineering for Back Office Operations

Quality and Audit

Course Overview

Business Process Reengineering for Back Office Operations: a 5-day professional training course from LTC Consultants, delivered in-classroom across Africa and...

What You Will Achieve

- Explain the core principles and current good practice in Business Process Reengineering for Back Office Operations
- Apply practical tools and techniques for Business Process Reengineering for Back Office Operations in your own organisation
- Analyse real-world scenarios and select the right approach with confidence
- Avoid the common pitfalls that undermine Business Process Reengineering for Back Office Operations in practice
- Build a personal action plan to implement what you have learned

Who Should Attend

Finance managers, accountants, analysts, budget holders and professionals responsible for financial planning, control or reporting.

Course Outline

1. Foundations of Business Process Reengineering for Back Office Operations: principles, terminology and context
2. The business case: why Business Process Reengineering for Back Office Operations matters to performance
3. Core tools, frameworks and methods
4. Applying the tools: guided case study and exercises
5. Common pitfalls and how experienced practitioners avoid them
6. Working with stakeholders: communication and influence
7. Measuring results and continuous improvement
8. Personal action planning and course review

Upcoming Dates and Fees

DATES	VENUE	FEE (PER DELEGATE)
2 to 6 Nov 2026	Harare	**$1,550**
9 to 13 Nov 2026	Cairo	**$1,650**
23 to 27 Nov 2026	Windhoek	**$1,395**

30 Nov to 4 Dec 2026	Dar es Salaam	**$1,395**
7 to 11 Dec 2026	Gaborone	**$1,450**

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Every delegate receives a Certificate of Attendance. Group and in-house rates available on request.