Business Process Improvement and Operational Excellence

Operational Excellence

Course Overview

Business Process Improvement and Operational Excellence: a 5-day professional training course from LTC Consultants, delivered in-classroom across Africa and...

What You Will Achieve

- Explain the core principles and current good practice in Business Process Improvement and Operational Excellence
- Apply practical tools and techniques for Business Process Improvement and Operational Excellence in your own organisation
- Analyse real-world scenarios and select the right approach with confidence
- Avoid the common pitfalls that undermine Business Process Improvement and Operational Excellence in practice
- Build a personal action plan to implement what you have learned

Who Should Attend

Engineers, technicians, maintenance professionals and technical managers responsible for assets, plant and infrastructure.

Course Outline

1. Foundations of Business Process Improvement and Operational Excellence: principles, terminology and context
2. The business case: why Business Process Improvement and Operational Excellence matters to performance
3. Core tools, frameworks and methods
4. Applying the tools: guided case study and exercises
5. Common pitfalls and how experienced practitioners avoid them
6. Working with stakeholders: communication and influence
7. Measuring results and continuous improvement
8. Personal action planning and course review

Upcoming Dates and Fees

DATES	VENUE	FEE (PER DELEGATE)
2 to 6 Nov 2026	Online	**$700**
9 to 13 Nov 2026	Gaborone	**$1,395**
16 to 20 Nov 2026	Kigali	**$1,395**

23 to 27 Nov 2026	Cape Town	**$1,450**
30 Nov to 4 Dec 2026	Lusaka	**$1,550**
7 to 11 Dec 2026	Maputo	**$1,550**

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Every delegate receives a Certificate of Attendance. Group and in-house rates available on request.