Business Improvement and Quality Techniques

Laboratory and Research

Course Overview

Business Improvement and Quality Techniques: a 5-day professional training course from LTC Consultants, delivered in-classroom across Africa and live online.

What You Will Achieve

- Explain the core principles and current good practice in Business Improvement and Quality Techniques
- Apply practical tools and techniques for Business Improvement and Quality Techniques in your own organisation
- Analyse real-world scenarios and select the right approach with confidence
- Avoid the common pitfalls that undermine Business Improvement and Quality Techniques in practice
- Build a personal action plan to implement what you have learned

Who Should Attend

Professionals, specialists and managers at every level who want to strengthen this capability and apply it with confidence at work.

Course Outline

1. Foundations of Business Improvement and Quality Techniques: principles, terminology and context
2. The business case: why Business Improvement and Quality Techniques matters to performance
3. Core tools, frameworks and methods
4. Applying the tools: guided case study and exercises
5. Common pitfalls and how experienced practitioners avoid them
6. Working with stakeholders: communication and influence
7. Measuring results and continuous improvement
8. Personal action planning and course review

Upcoming Dates and Fees

DATES	VENUE	FEE (PER DELEGATE)
2 to 6 Nov 2026	Durban	**$1,550**
9 to 13 Nov 2026	Lagos	**$1,395**
16 to 20 Nov 2026	Pretoria	**$1,550**
23 to 27 Nov 2026	Harare	**$1,395**
30 Nov to 4 Dec 2026	Cairo	**$1,650**
7 to 11 Dec 2026	Windhoek	**$1,395**

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Every delegate receives a Certificate of Attendance. Group and in-house rates available on request.