

Business Improvement and Quality Techniques

Laboratory and Research

Course Overview

Business Improvement and Quality Techniques: a 5-day professional training course from LTC Consultants, delivered in-classroom across Africa and live online.

What You Will Achieve

- Explain the core principles and current good practice in Business Improvement and Quality Techniques
- Apply practical tools and techniques for Business Improvement and Quality Techniques in your own organisation
- Analyse real-world scenarios and select the right approach with confidence
- Avoid the common pitfalls that undermine Business Improvement and Quality Techniques in practice
- Build a personal action plan to implement what you have learned

Who Should Attend

Professionals, specialists and managers at every level who want to strengthen this capability and apply it with confidence at work.

Course Outline

1. Foundations of Business Improvement and Quality Techniques: principles, terminology and context
2. The business case: why Business Improvement and Quality Techniques matters to performance
3. Core tools, frameworks and methods
4. Applying the tools: guided case study and exercises
5. Common pitfalls and how experienced practitioners avoid them
6. Working with stakeholders: communication and influence
7. Measuring results and continuous improvement
8. Personal action planning and course review

Upcoming Dates and Fees

DATES	VENUE	FEE (PER DELEGATE)
12 to 16 Oct 2026	Accra	\$1,550
19 to 23 Oct 2026	Online	\$800
26 to 30 Oct 2026	Johannesburg	\$1,395
2 to 6 Nov 2026	Durban	\$1,550
9 to 13 Nov 2026	Lagos	\$1,395
16 to 20 Nov 2026	Pretoria	\$1,550
23 to 27 Nov 2026	Harare	\$1,395

30 Nov to 4 Dec 2026	Cairo	\$1,650
7 to 11 Dec 2026	Windhoek	\$1,395

LTC Consultants

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Every delegate receives a Certificate of Attendance. Group and in-house rates available on request.