

Advanced Mediation Skills Mediation as a Tool for Alternative Dispute Resolution

Management and Leadership

Course Overview

Mediation Skills Mediation as a Tool for Alternative Dispute Resolution: a 5-day professional training course from LTC Consultants, delivered in-classroom...

What You Will Achieve

- Explain the core principles and current good practice in Mediation Skills Mediation as a Tool for Alternative Dispute Resolution
- Apply practical tools and techniques for Mediation Skills Mediation as a Tool for Alternative Dispute Resolution in your own organisation
- Analyse real-world scenarios and select the right approach with confidence
- Avoid the common pitfalls that undermine Mediation Skills Mediation as a Tool for Alternative Dispute Resolution in practice
- Build a personal action plan to implement what you have learned

Who Should Attend

Directors, senior managers, heads of department, team leaders and high-potential professionals preparing for greater leadership responsibility.

Course Outline

1. Foundations of Mediation Skills Mediation as a Tool for Alternative Dispute Resolution: principles, terminology and context
2. The business case: why Mediation Skills Mediation as a Tool for Alternative Dispute Resolution matters to performance
3. Core tools, frameworks and methods
4. Applying the tools: guided case study and exercises
5. Common pitfalls and how experienced practitioners avoid them
6. Working with stakeholders: communication and influence
7. Measuring results and continuous improvement
8. Personal action planning and course review

Upcoming Dates and Fees

DATES	VENUE	FEE (PER DELEGATE)
28 Sep to 2 Oct 2026	Maputo	\$1,395
5 to 9 Oct 2026	Johannesburg	\$1,550
19 to 23 Oct 2026	Cape Town	\$1,650

26 to 30 Oct 2026	Nairobi	\$1,395
9 to 13 Nov 2026	Kampala	\$1,550
16 to 20 Nov 2026	Durban	\$1,650
30 Nov to 4 Dec 2026	Accra	\$1,650
7 to 11 Dec 2026	Online	\$700

LTC Consultants

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Every delegate receives a Certificate of Attendance. Group and in-house rates available on request.